

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2445

Examiner: Choudhury, Azizul Q

In Re: Stefaan Valere Albert Coussement
Case: P4644
Serial No.: 09/757,728
Filed: January 09 2001
Subject: System for reporting client status information to communications-center
 agents

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Response G